Update on Selected Priorities and Activities since the 2022 Community Health Needs Assessment - Aroostook County

In response to the 2022 Community Health Need Assessment (CHNA) along with community input, hospitals and local districts developed their own three-year strategies and plans. Below are these organization's updates on their selected priorities and activities since the 2022 Community Health Needs Assessment. The Community Action Programs developed their plans in response to community input and their 2022 Community Needs Assessment. One full year of implementation has taken place to date in 2023, 2024 implementation work is currently underway with 2025 work on the horizon for implementation activity on these identified priorities.

For a number of organizations listed in this document priority work spans across multiple counties throughout Maine though their physical location may be in one county.

Priority	Activities	Partners	Key Accomplishments				
Organization –	Aroostook District Public Health						
Organization	Information on the Aroostook Public Health District activity can be found at: http://www.maine.gov/dhhs/mecdc/public-health-systems/lphd/district8/ shtml Contact: Stacy Boucher, Aroostook Public Health District Liaison 207-493-4087 or stacy.boucher@maine.gov						
Organization - F	Aroostook County Action Program		A CAP contracted with Valley Haifferd Cabralle and				
	In 2023: Increase access to behavioral health services at 2 sites in Aroostook County	Valley Unified Schools and Maine ECCP	ACAP partnered with Valley Unified Schools and through access to the Maine Early Childhood Consultation Partnership to support education staff and enrolled families in behavioral health supports.				
Childcare	In 2024: Partner with local and state Early Childhood Education (ECE) professionals to support the coordination of a local ECE conference. Increase sustained, high quality child care and early childhood education through supports to at least one community based child care provider. (First 4ME) All ECE staff will have a professional development plan.	Aroostook Childcare Advisory	ECE conference held June 1st in the county. F4Me staff are working with one provider and SAU for the Year 1 pilot. Also secured two additional providers in the county for Y2 with additional Professional development supports for all community providers for ongoing training. ECE leadership continues to ensure that all staff have a detailed PDP and is monitored for compliance on a monthly basis.				

Priority	Activities	Partners	Key Accomplishments
Housing	In 2023: Advance development of supportive housing project. Decrease number of individuals experiencing homelessness by 10. Increase home safety improvements that allow 575 individuals to remain in their homes. In 2024: Establish and rebuild partnerships with 25 landlords to assist with future housing opportunities. Attain and retain 100% occupancy at Edgemont supportive housing complex. Evaluate structure and oversight of agency housing related programs and develop sustainable structure. Provide RentSmart curriculum training to 75% of tenants and 50% of HPRC residents to improve housing outcomes for those experiencing housing instability. Increase home safety improvements that allow 125 individuals and families to remain in their homes.	MaineHousing, City of Presque Isle, Devoe Construction, Local landlords	Constuction started on supportive housing project. Housing stability team was able to assist 35 individuals in obtaining safe and affordable housing. Provided home safety services to 677 individuals. To date 7 landlords have been added to the willing to work with ACAP and their customers list. With the delay in construction, we have not been able to open our supportive housing complex yet. We are anticipating a July 2024 opening. With some organizational changes with supervisors in energy and housing, this task has not been addressed yet. We have been able to improve 114 households consisting of 231 individuals able to stay in their homes safety.
	In 2023: Improve customer voice (youth) Increase oral health screenings by 200 county-wide		Partnered with 8 public schools to implement evidence-based curriculum and provide support on restorative practices. Provided a total of 4,591 dental screenings across Aroostook.

Priority	Activities	Partners	Key Accomplishments
Health/wellbeing	In 2024: Promote and support physical activity, water innovations & healthy eating with (3) local municipalities. Educate 200 women of child-bearing years on the importance of pre-natal vitamins and provide free pre-natal vitamins through Vitamin Angels. Maine Diaper Project. 100 Aroostook families at 200% FPL were provided with diapers and wipes. Promote and provide (4) learning opportunities on proper at home oral health education and resources across the life span. Develop and enhance atleast one partnership with health providers (behavioral, oral, preventative health, healthcare systems and schools. Develop a youth led training on tobacco harm and nicotine use to be implemented by youth for youth.	Local School Departments, Lions Club International, Personal Services of Aroostook, Local Municipalities	Attended 6 summer feeding sites to support healthy eating and active living. Provide prenatal vitamins to women in their child bearing years. The agency has served over 200 clients this year. Provide ongoing oral health education and resources to the community. Built realtionships with two Behavioral Health Providers to support access to services and prevention curriculum implementation. with an additional four school districts to provide preventative health services that support overall wellbeing and evidence based curriculum around social emotional learning and social determinents of health. Implemented youth led training in 2 school districts.
	In 2023: Implement Agency-wide training framework and redesign agency tuition reimbursement Increase youth workforce participation by 50 Ensure 50% of program teaching staff meet qualifications as required in HS standards. Ensure 100% of ECE staff are enrolled in professional development.		Launched new employee orientation and agencywide training framework. Redesigned the tuition reimbursement policy. Provided a total of 79 youth workforce services. All ACAP teaching staff met all qualifications outlined in HS Program Performance Standards. All ECE staff are enrolled in a professional development plan.

Priority	Activities	Partners	Key Accomplishments
Employment	In 2024: Expand workplace partnerships to include on-the job and work experience placement sites by 20. Develop and Implement new employee performance evaluation process. Implement all phases of the training framework (agency and program components and professional development plans) Develop and conduct ACAP employee survey.	DOE, Maine Children's Cabinet, Local School Departments, Local Employers	To date, we have a total of 16 new work experience placements since Oct. 2023. Revamped the end of intro evaluation as well as the annual review process. Implemented regular new orientation schedule to include new hires, board members, managers and employees who had not been engaged. We have launched the day 1 checklist. Have created and deployed two rounds of employee surveys. September 2023-Engagement rate 89%. March 2024-Engagement rate 85%
Transportation	In 2023: Launch mobile services unit In 2024: Partner with employers on the ARTS workforce transportation grant to provide support services for employees. Launch ACAP Mobile Services Unit providing 20 service stops. 5 new FDA accounts will be developed with the intent to purchase a vehicle.	ARTS, AP, NMDC,Tempo Employment Services	Unit is being retrofitted and planned to roll in 2024. Serve as a partner on the Aroostook Workforce Connector to be launched in Summer 2024. We have finalized the vehicle modifications and design for the mobile service unit. We ahve also purchased the 4 mini mobiles and finalized those designs. The minis will be available on 5/1 and the larger unit early summer 2024. Several pending applications currently.

Additional information on Aroostook County Action Program:

https://acap-me.org/

Contact: Sherry Locke, Chief Administrative Officer (207) 554-4130 or slocke@acap-me.org

Organization - Northern Light A.R. Gould Hospital

Priority	Activities	Partners	Key Accomplishments
Mental Health	In 2023, Northern Light AR Gould Hospital educated and empowered others to recognize, support, and respond to mental and behavioral health needs of youth.	AMHC (Aroostook Mental Health Services, Inc.); Aroostook County Action Program's Prevention Team and WIC (Women, Infants, and Children) Team*; Aroostook County Action Program Early Care and Education; Loring Job Corps Health Center Staff*; Recreation Directors of Aroostook County; Easton Recreation Department	 AR Gould Hospital staffed trained in Psychological First Aid Two community organizations* trained in Psychological First Aid (PFA); 22 individuals trained in PFA. Future partnership discussions with Ashland Library and Aroostook County Recreation Departments. Aroostook County Recreation Directors training set up for fiscal year 2024 on November 9, 2023.
	In 2024, Northern Light AR Gould Hospital continues to educate and empowere others to recognize, support, and respond to mental and behavioral health needs of youth.	Aroostook County Recreation Directors; Job Corps Staff	Fiscal Year 2024 priority activity updates will be available at the end of the fiscal year and posted online via our Progress Report to Our Community.
Social Determinants of Health	In 2023, Northern Light AR Gould Hospital connected individuals with community resources they need to improve their health and wellbeing.	Aroostook Agency on Aging*; Aroostook County Action Program (ACAP)*; Good Shepherd Food Bank; Presque Isle Recreation; United Way	 Two community partners* added 29 programs to the FindHelp directory Community Information Station was installed in emergency department containing local resources. 285 food bags were distributed via inpatient and outpatient locations. Tool kits were created and distributed to all outpatient clinics. Senior programming was provided to the aging community to address health concerns and social isolation. The Community Health Coordinator joined the Area Agency on Aging in their Aroostook Community Health Improvement grant team. The Community Health Coordinator was interviewed for a Medical Monday news segment on the FindHelp resource which aired on WAGM-TV and the hospital's social media.
	In 2024, Northern Light AR Gould Hospital continues connected individuals with community resources they need to improve their health and wellbeing.	Aroostook Area Agency on Aging	Fiscal Year 2024 priority activity updates will be available at the end of the fiscal year and posted online via our Progress Report to Our Community.

Priority	Activities	Partners	Key Accomplishments		
Substance Use	In 2023, Northern Light AR Gould Hospital improved pathways to prevention, treatment, and recovery for individuals with substance use disorder.	Aroostook Rural Communities Opioid Response Program; Aroostook Mental Health Services, Inc. (AMHC); Aroostook County Action Program (ACAP); Bangor Public Health & Community Services; Drug Free Aroostook; Maine CDC's Aroostook District Public Health; Power of Prevention; Homeless Services of Aroostook	 31 state-sponsored naloxone kits distributed. AR Gould Hospital received the Gold Star Standards of Excellence (GSSE) Platinum program. The hospital partnered with AMHC to bring the Herron Talks to Aroostook County. Dawn Roberts, Community Health Coordinator, worked in collaboration with AR Gould Pharmacy Director Kayla Bates on a community outreach naloxone distribution plan. The hospital participated in the Great American Smoke Out. Information packets on local substance use prevention opportunities in Aroostook County were distributed to 40 medical providers. Four staff members completed Naloxone distribution training. 		
	In 2024, Northern Light AR Gould Hospital continues to improve pathways to prevention, treatment, and recovery for individuals with substance use disorder.	Mental Health Services, Inc.); State Road Advent	Fiscal Year 2024 priority activity updates will be available at the end of the fiscal year and posted online via our Progress Report to Our Community.		
	Additional information on Northern Light AR Gould Hospital's priority activity can be found at:				

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https://northernlighthealth.org/Community-Health-Needs-Assessment/2022-Community-Health-Strategy Contact: Dawn Roberts, Community Health & Volunteer Coordinator, 207-768-4248 or droberts@northernlight.org

Organization - Northern Light Home Care & Hospice

Information on Northern Light Home Care & Hospice's priority activity can be found at:

https://northernlighthealth.org/Community-Health-Needs-Assessment/2022-Community-Health-Strategy
Contact: Catherine Bean Kelley, Mgr- Clinical Services & Home Health Telemedicine Services, Home Care & Hospice, 207-400-8725 or cbean@northernlight.org

Organization - Northern Maine Medical Center

Priority	Activities	Partners	Key Accomplishments
Mental Health	Address gaps in community resources for Mental Health services		Streamlined admission process through the Emergency Room by eliminating the need for AMHC crisis worker to evaluate patients first to make referrals for admissions. NMMC providers and staff are now evaluating Emergency Room patient for admissions, therefore decreasing length of stay in the Emergency Room Added a Resource Nurse position to our inpatient units who calls delay referring hospitals and other stakeholders updating them on current bed status and facilitating referrals and admissions Added a Community Outreach Coordinator role to increase outreach for outpatient services Increased inpatient admissions by 18% since 2021 NMMC continues to have a presence in the community and facilitates the Out of Darkness Walk supporting suicide prevention annually Social media posts on mental health wellness being promoted Adding additional resources – such as a new Psychiatrist, a Mental Health Nurse Practitioners and continues to recruit Increased Behavioral Health Services to Madawaska by an additional two days per week Screening all patients seen in Primary Care Services with appropriate referrals being made as needed Implemented telehealth services for Behavioral Health visits Participate in education opportunities internally and externally Entering into an agreement to provide Intensive Outpatient Programing for older individuals with Mental Health afflictions COO remains active member of the Maine Hospital Association Behavioral Health Council
	Work collaboratively with community organizations to reduce the amount of substance use in the community		Coordinates communications and education in the community to reduce stigma around the

Priority	Activities	Partners	Key Accomplishments
Substance Use		existing participal education of the social methods of the social	substance use and to raise awareness of resources. This includes active ation in community events that promote on and awareness redia posts on substance use prevention he therapy is offered in our Primary Care as prescription contracts is implemented rovider Practices ion Assisted Therapy (MAT) program ented in our Emergency Room
Social Determinants of Health	Find ways to alleviate social determinants of health related to poverty in the community	strategie individua Price tra Provide Medicaie Social Se determin populati Enhance available Cancer of Remaine econom COO ren Aroostoo	Charity Policy and implemented new es with the referrals process on support als in need of Financial Assistance insparency posted on the NMMC website enrollment assistance for Medicare, d and Marketplace ervices utilize on all admissions a social nant of health to better identify at risk ion and develop resources to assist them at the Tour de la Vallee to increase funds et to individuals requiring travels for care ed a key employer supporting the local y and well-being of our employees mains active as a Board member of the ok Regional Transportation System to access to transportation in our catchment individuals in need

Priority	Activities	Partners	Key Accomplishments
Healthy Aging	Improve elder care services in the St. John Valley so people can live quality lives at home for as long as possible and then receive quality care in residential facilities if remaining at home becomes impossible		with 45 private rooms for all of its residents Entering into an agreement to provide Intensive Outpatient Programing for older individuals with Mental Health afflictions Entering into an agreement to provide Outpatient Cardiac and Respiratory Rehab programing Behavioral Health outreach program to Post- Acute care facilities to provide care within the facilities on a regular basis Reinstating outpatient Physical Therapy services Actively participate in events that offer opportunities to reduce social isolation Facilitates the Alzheimer's Community Support group

Additional information on Northern Maine Medical Center's priority activity can be found at:

https://nmmc.org/about-us/community/community-health-needs-assessment Contact: Alain Bois, COO, Northern Maine Medical Center, 207-834-3155 or abois@nmmc.org

Organization - Cary Medical Center

In 2023 Cary Medical Center and Pines Health Services provided smoking cessation kits, and promoted low-dose CT screening as well as other screenings like mammography and colonoscopies. Screen Aroostook was also an avenue to education on radon and lung cancer risk. We also continued to grow the Pink Aroostook program and hosted several fundraisers and events for breast cancer support in the County. We hosted a cancer support group. PSAs and advertising through local media and social media aired highlighting new screening equipment like our CT and MRI, as well as the importance of regular screenings and check-ups for early detection. Dr. Elena Vagia, oncologist joined the Jefferson Cary Cancer Center. We have also increased promotion of the Maine CDC Breast and Cervical Health Program.

Jefferson Cary Foundation, Screen Maine, DHHS, Maine Cancer Foundation, American Cancer Society, National Breast Cancer Coalition, Jefferson Cary Cancer Center, and the Maine Breast & Cervical Health Program.

We created tobacco cessation kits that have resources and nicotine replacement therapy, and provided them to Pines patients and staff that indicated they wanted to quit. Several hundred kits have been distributed. Our low-dose CT scan numbers have dramatically increased helping people who have smoked or are smokers detect cancers earlier. We supported more than 20 breast cancer patients through Pink Aroostook and provided almost \$10k in support for their travel, bills, medication, prosthetics, etc. Tim Horton's selected Pink Aroostook as the charity of choice for their smile cookie campaign in Aroostook. Pink Aroostook also hosted the Tea of Hope for survivors.

Cancer

Priority	Activities	Partners	Key Accomplishments
	In 2024 Cary and Pines continued to provide smoking cessation kits and promote the importance of cancer screenings and early detection. We applied for additional grants for radon education and kits, and continue to promote low-dose CT. Pink Aroostook is partnering closely with the Jefferson Cary Cancer Center on new resources for patients. Pink Aroostook has also grown with the number of patients seeking support.	Jefferson Cary Foundation, Screen Maine, DHHS, Maine Cancer Foundation, American Cancer Society, National Breast Cancer Coalition, Jefferson Cary Cancer Center, and the Maine Breast & Cervical Health Program.	Cary and Pines were both recognized with at the Platinum level for the Gold Standards of excellence program in Maine for Breathe Easy. Tim Horton's once again selected Pink Aroostook to receive the Aroostook County smile cookie donation funds.
Behavioral Health (mental health / substance abuse)	In 2023 Cary Medical Center is partnering with ACAP on the MESUPS grant to continue to provide substance use prevention programming. We promoted safe storage of medications, national drug take back days, and continued educational campaigns on substance use prevention. Cary's Power of Prevention program updated and distributed the comprehensive directory of substance abuse and addition services. MAT and suboxone therapy is now offered at Pines. Narcotics prescription contracts in the Cary ED and Pines. We have been promoting 9-8-8 and other suicide prevention programs and resources through social media and education campaigns. Education provided at health fairs and health promotion events.	ACAP, Center for the Advancement of Rural Living, Caribou Police Dept., Aroostook County Sheriff, Roads to Recovery Community Center, and Recovery Aroostook	We continue to support the two recovery houses in Caribou. Staff members continue to teach Prime for Life in the Aroostook County Jail and in local schools. The jail program has been very successful and receives accolades from the Sheriff's office and partner organizations. Dr. Samuela Manages and Jodi Cote, PMHNP-BC are providing evaluation, treatment, and management for substance use recovery. They aim to provide comprehensive treatment and care for in-patient and out-patient substance use care. Through the MESUPS grant we also distributed lock boxes and information on safe storage. We also partnered with local businesses on the sticker shock alcohol awareness program to help prevent underage drinking.
	In 2024 we continue our partnership with ACAP on the MESUPS grant which includes safe storage promotion, Prime for Life classes and additional prevention outreach programs. Dr. Manages and Jodi Cote continue building the MAT and suboxone therapy program through Pines. Suicide prevention campaign for older adults and lethal means prevention education is in development for the next quarter. Education provided at health fairs and health promotion events.	ACAP, Center for the Advancement of Rural Living, Caribou Police Dept., Aroostook County Sheriff, Roads to Recovery Community Center, and Recovery Aroostook.	The Prime for Life class is still being offered in the County jail. The partnership with ACAP and Cary on the MESUPS grant was renewed and is going strong. A new evidence-based program on media and its impact on substance use will be introduced in the schools this fall. Gun locks and suicide prevention materials will be available at the Cary security desk for free.

Priority	Activities	Partners	Key Accomplishments
Access & Affordability	In 2023 Cary and Pines provided financial assistance to patients in need and ensured price transparency. Cary and Pines work together and with partner medical organizations to provide seamless care and ease of access to care for patients. The Seniority program offers access to annual labs and educational lunch and learns. Helped promote the library's telehealth program for access to telehealth appointments with tech support. Hosted the health fair with free screenings, flu shots, and information from partner organizations. The Age Friendly Caribou program is hosted by Cary and provides resources, programs, and connection through the community.	Aroostook Agency on Aging, Caribou Area Ride Service, Maine DHHS, AARP network of Age Friendly Communities, and Lifelong Maine.	Financial assistance and transparency is a priority, and financial counselors are available and resources are posted online and in patient packets. MyChart allows Pines patients to get financial information and easily connect with providers on appointments, medical questions, and prescription. Prescription assistance program is offered at Pines as well as the care coordinator program to help patients connect with specialists and support services. Age Friendly Caribou falls under Cary and has helped promote and develop new dementia-friendly programs and education. Our free flu shots are offered in five communities. We continue to participate in local health fairs and school wellness days to provide free screenings, fitness programs, and nutrition education.
	In 2024 Cary and Pines continue to work to provide seamless for patients. The Seniority program offers access to annual labs, a health and wellness newsletter, and educational lunch and learns. We are planning our annual health fair, new talk with a doc lunch and learns, and more programs with Age Friendly Caribou. Our financial resources and support services are still available.	Aroostook Agency on Aging, Caribou Area Ride Service, Maine DHHS, AARP network of Age Friendly Communities, and Lifelong Maine.	Cary specialty clinics moved to a larger space at the Caribou Health Center for easier access for patients. This also allows for more specialists to be in the office at the same time. Our financial counselors have moved to a new location in the hospital for easier access for patients. We are partnering more with the Caribou Area Ride Service to help older adults get access to rides to appointments. We continue to promote our specialty services and newer services like Cardiac CT, which can prevent patients from having to travel downstate for invasive procedures.

		Key Accomplishments
Caribou programs allowed people to make connections in the	Caribou Parks and Recreation, Healthy Living for ME, Aging Maine GWEP, Lifelong Communities Maine, Aroostook Agency on Aging, Nurture by Nature ME, and RSU 39.	The Caribou Community Garden was launched, and Age Friendly Caribou was a key partner with the City and Nurture by Nature. Eat Mediterranean diet classes were held to help educate people on this healthier lifestyle choice. 100 miles in 100 days was a success with more than 6000 miles being logged. Participants received a weekly newsletter with tips on exercise and wellness. The Caring Together magazine is a publication from Cary and Pines and has information on health, wellness, news, and more that is inserted in all of the local newspapers.
years of caring and creating healthier communities. Healthy You	Caribou Parks and Recreation, Healthy Living for ME, Aging Maine GWEP, Lifelong Communities Maine, Aroostook Agency on Aging, Nurture by Nature ME, and RSU 39.	100 Days of Wellness was a social media campaign with Healthy You that provided resources, tips, and support through 100 days. 100 miles in 100 days is going strong again and coming to a close soon. Cary partnered with the Caribou Rec on Caribou Cares About Kids to provide games, entertainment, and gave out 1,000 Frisbees and chalk at the parade. The Caring Together magazine is still a great resource for health information and news from Cary and Pines. Seniority has hosted several lunch and learns on Eat Mediterranean, dementia support, and more. Cary and Northern Light AR Gould partnered on two spring healthy aging luncheons and will be partnering on two more this fall.

Additional information on Cary Medical Center's priority activities can be found at:

https://www.carymedicalcenter.org/wp-content/uploads/2023/04/chna.pdf Contact: Elizabeth Singer, Communications and Community Relations Coordinator (207) 498-1632 or esinger@carymed.org

Organization - Houlton Regional Hospital

Priority	Activities	Partners	Key Accomplishments
Mental Health and Substance Use	In 2023, Houlton Regional Hospital worked closely with other community care partners to respond to the needs of those in need of mental health and substance abuse services.	Primary Care Providers, DHHS, AMHC, Bangor Public Health, local groups, law enforcement and other area Social Service/Case Management Agencies	Quarterly meetings were established to address the needs of individuals and to provide better access to mental health treatment for the people of our service area. Additionally, we continue our support of Medication Assisted Treatment programs and the Cradle ME
	In 2024, we formed closer working relationships with area treatment facilities for individuals with mental health needs	Acadia Hospital, Northern Maine Medical Center	Increased communication has lead to better care coordination and transfer when needed, for children and adults with mental health needs.
Social Determinants of Health	In 2023, Houlton Regional Hospital worked with other community partners to improve the overall health and well being of the communities we serve.	Katahdin Bank, FA Peabody Company, Bangor Savings Bank	With our partners, we planted a community garden that allowed us to distribute approximately 130 bags of fresh vegetables to those in need.
	HRH worked with our community partners to increase access to health care.	Aroostook Agency on Aging, AR Gould, Northern Maine Medical Center, AMHC, APHC, Cary Medical Center, Catholic Charities, Healthy Living for ME, Houlton Band of Maliseet Indians, KVHC, UMPI	Participated in the Aroostook County Health Improvement Project. ACHIP has identified key areas of support needed in our communities to include transportation and "community belonging."
		Bridge to Hope Committee	Participated in the Bridge to Hope Fund Raiser
	In 2024, we have been continuing our efforts to support the food needs of our community.		
Senior Adult Health	In 2023, we explored avenues that would improve access to healthcare for our senior population	Madigan Healthcare Gardiner Healthcare, Crestview Manor, Northern Light Home Health, Aroostook Home Health/Valley Home Health Services, ACHIP	Collaborative has led to improvement in meeting patient care needs.
	In 2024, the collaboration continued		Maintain working relationships with our partners, including participation in ACHIP subgroups on Transportation and Belonging. This work has led to additional service by ARTS from Houlton to Presque Isle for medical care not provided in our community.

Priority Activities Partners Key Accomplishments

Additional information on Houlton Regional Hospital's priority activity can be found at: https://houltonregional.org/community-health-needs-assessment/
Contact: Gina Brown RN, Chief Operating Officer at (207)521-2900 or gbrown@hrhospital.org